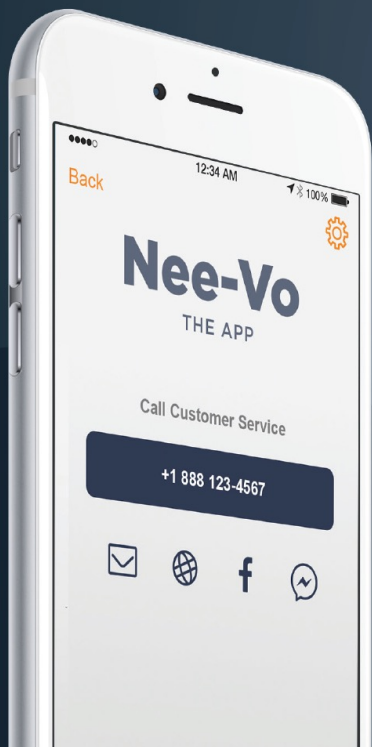


With the Nee-Vo App you can

1 Customize level alerts and get notified



2 Contact your fuel supplier



3 Consult your usage history



4 View the real time level of your tanks

Nee-Vo App Tutorial

[Create Your Account](#)

[Add a Tank](#)

[Tank View, Explained](#)

[Historical Usage Chat, Explained](#)

[Contact Page, Explained](#)

[Tank Details and Settings](#)

[Add/Remove Authorized Users](#)

[Reset Your Password](#)

Edit the Nee-Vo App

For internal use only

[Edit Contact Page](#)

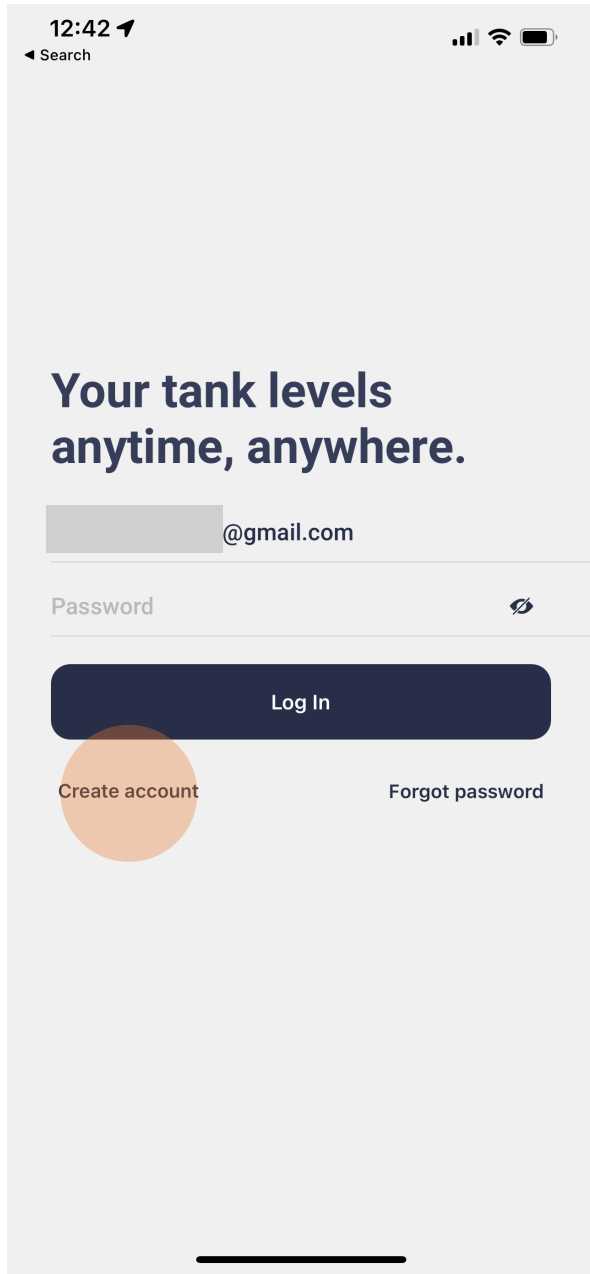
[Edit App Theme](#)

[Assign App Theme to Branch](#)

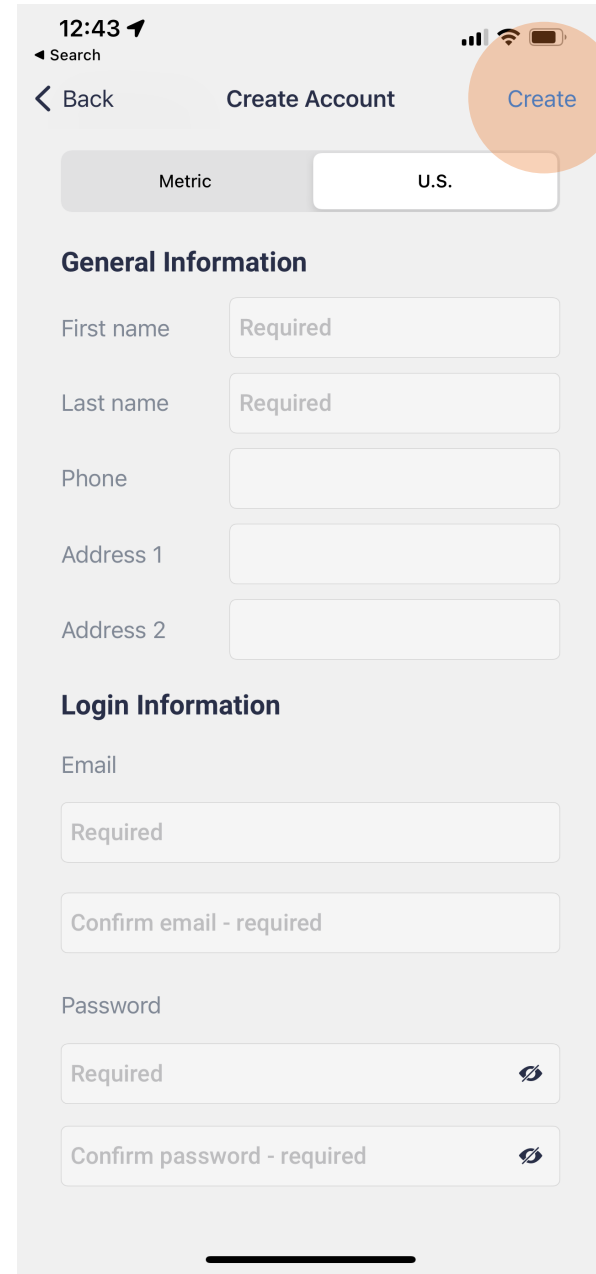
[Share Primary Activation Code](#)

[Revoke Ownership](#)

CREATE YOUR ACCOUNT



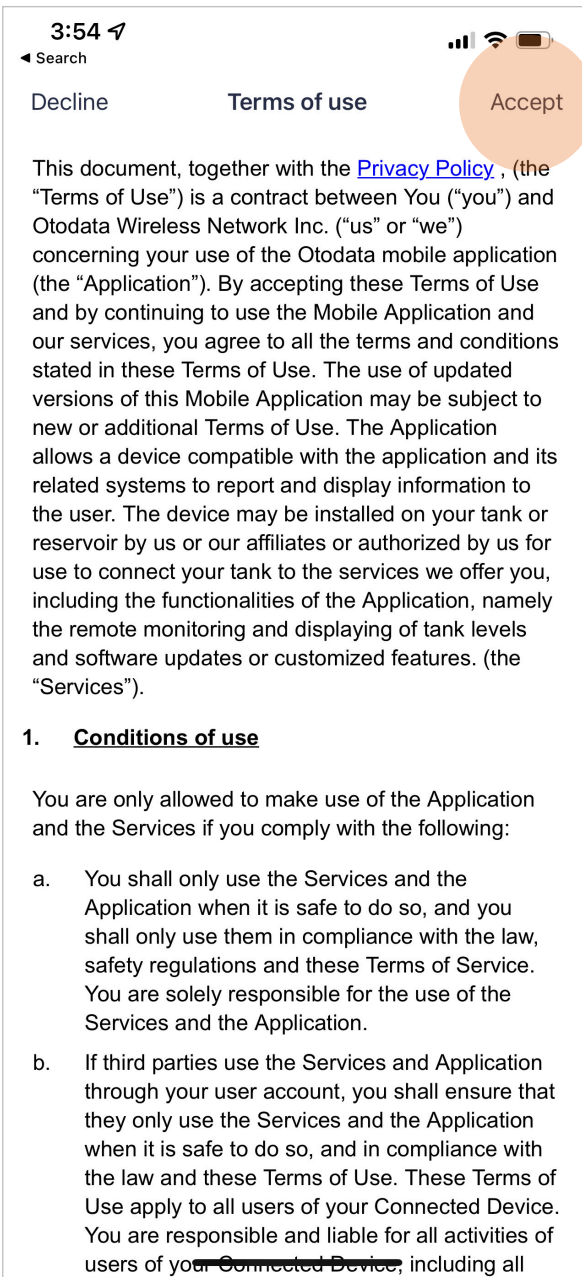
1. To get started, click Create account



2. Then choose your preferred measurement system
3. Fill in the required information
4. Then click Create

CREATE YOUR ACCOUNT

Continued...



3:54 ◀

◀ Search

Decline Terms of use Accept

This document, together with the [Privacy Policy](#), (the “Terms of Use”) is a contract between You (“you”) and Otodata Wireless Network Inc. (“us” or “we”) concerning your use of the Otodata mobile application (the “Application”). By accepting these Terms of Use and by continuing to use the Mobile Application and our services, you agree to all the terms and conditions stated in these Terms of Use. The use of updated versions of this Mobile Application may be subject to new or additional Terms of Use. The Application allows a device compatible with the application and its related systems to report and display information to the user. The device may be installed on your tank or reservoir by us or our affiliates or authorized by us for use to connect your tank to the services we offer you, including the functionalities of the Application, namely the remote monitoring and displaying of tank levels and software updates or customized features. (the “Services”).

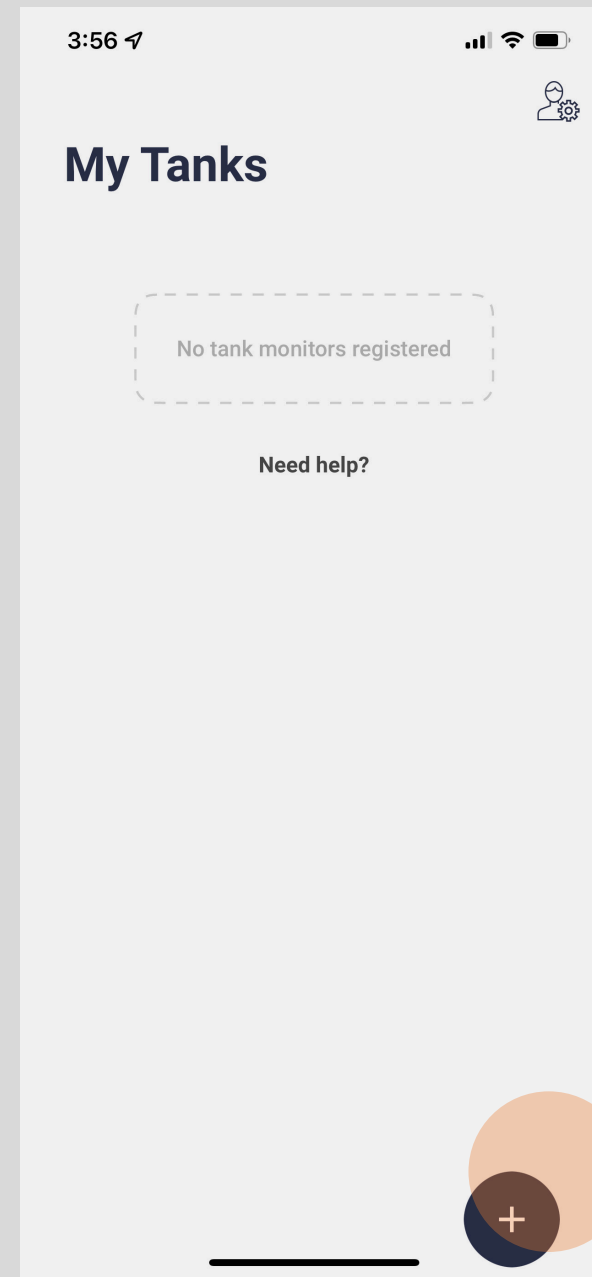
- Conditions of use**

You are only allowed to make use of the Application and the Services if you comply with the following:

- You shall only use the Services and the Application when it is safe to do so, and you shall only use them in compliance with the law, safety regulations and these Terms of Service. You are solely responsible for the use of the Services and the Application.
- If third parties use the Services and Application through your user account, you shall ensure that they only use the Services and the Application when it is safe to do so, and in compliance with the law and these Terms of Use. These Terms of Use apply to all users of your Connected Device. You are responsible and liable for all activities of users of your ~~Connected Device~~, including all

5. Review the Terms of Use. Then click Accept

ADD A TANK



3:56 ◀

◀ Search

My Tanks

No tank monitors registered

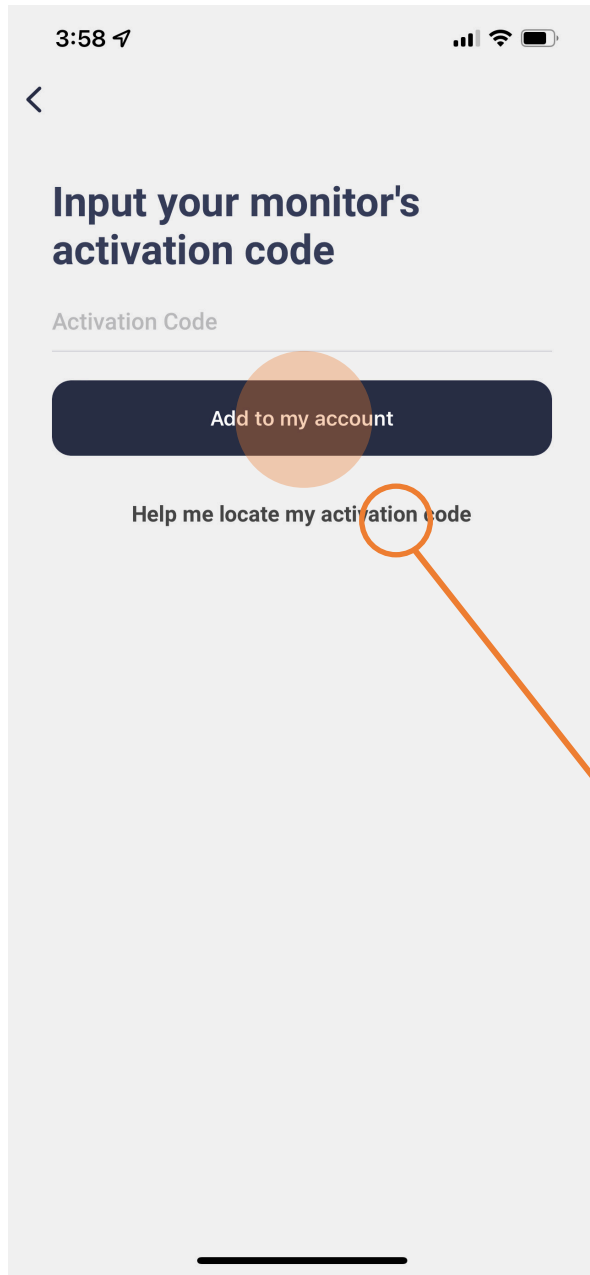
Need help?

+

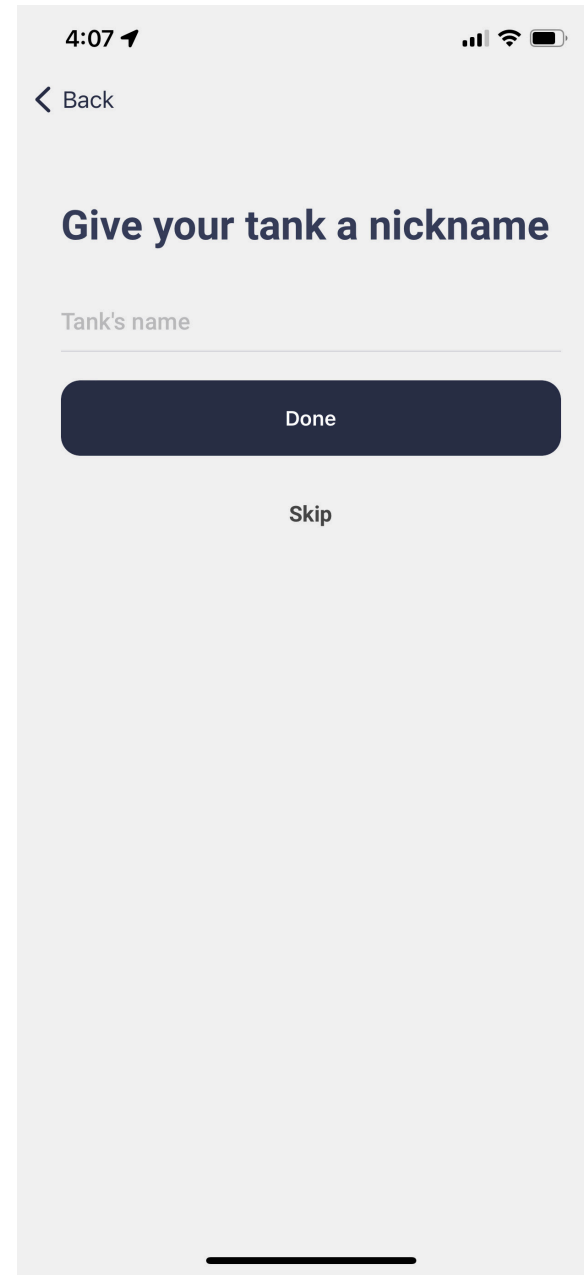
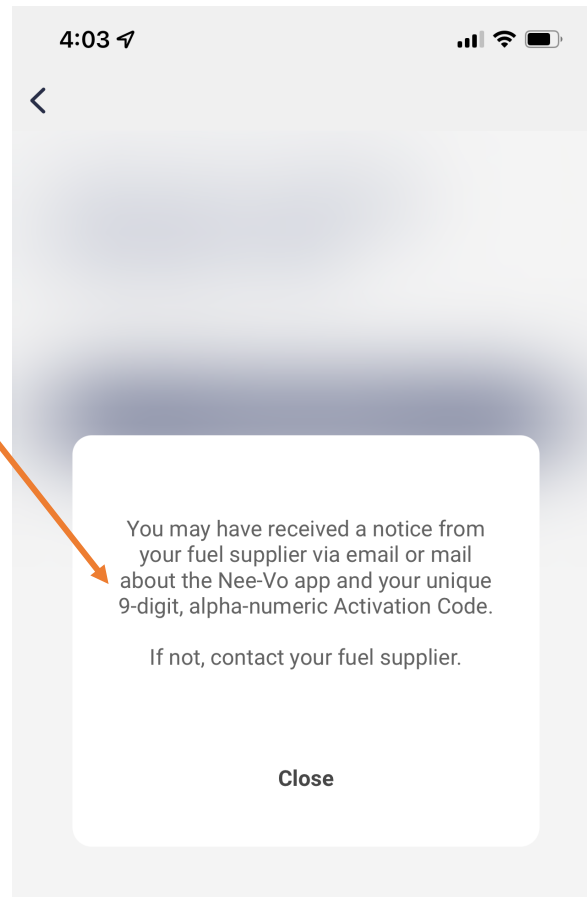
1. Click the Plus button in the bottom right corner of the screen to add a tank

ADD A TANK

Continued...



2. Input the monitor's activation code. Then click Add to my account



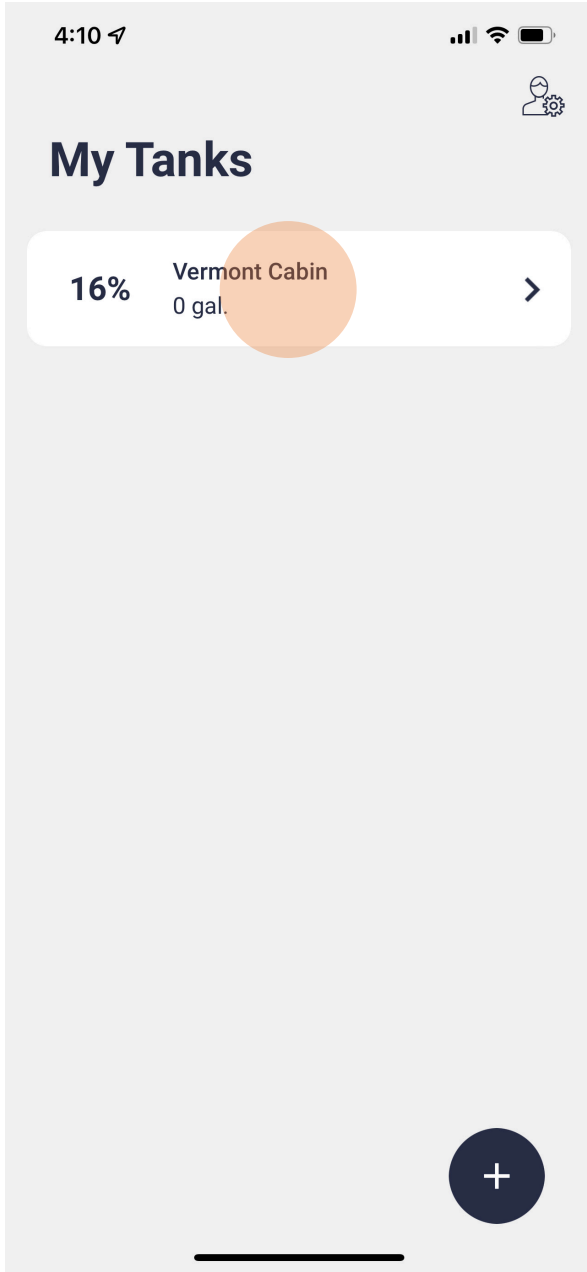
3. Take a moment to name the tank. Then click Done

You can also Skip this step.

If skipped, tank name will be monitor's serial number.

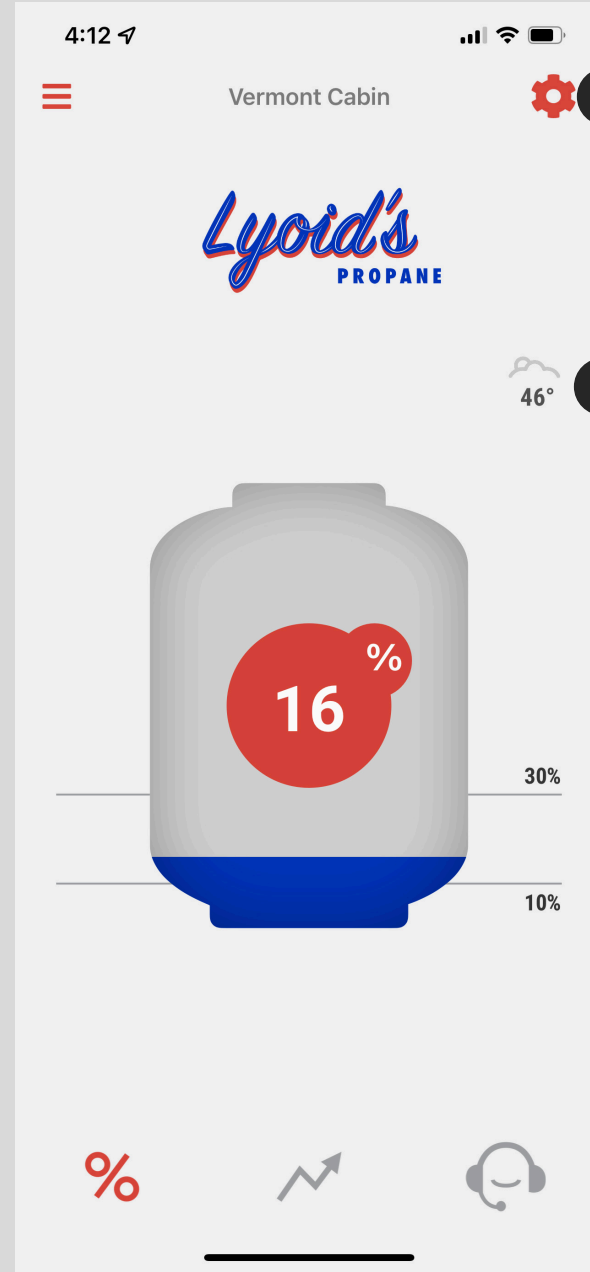
ADD A TANK

Continued...



4. You have now successfully added your first tank!

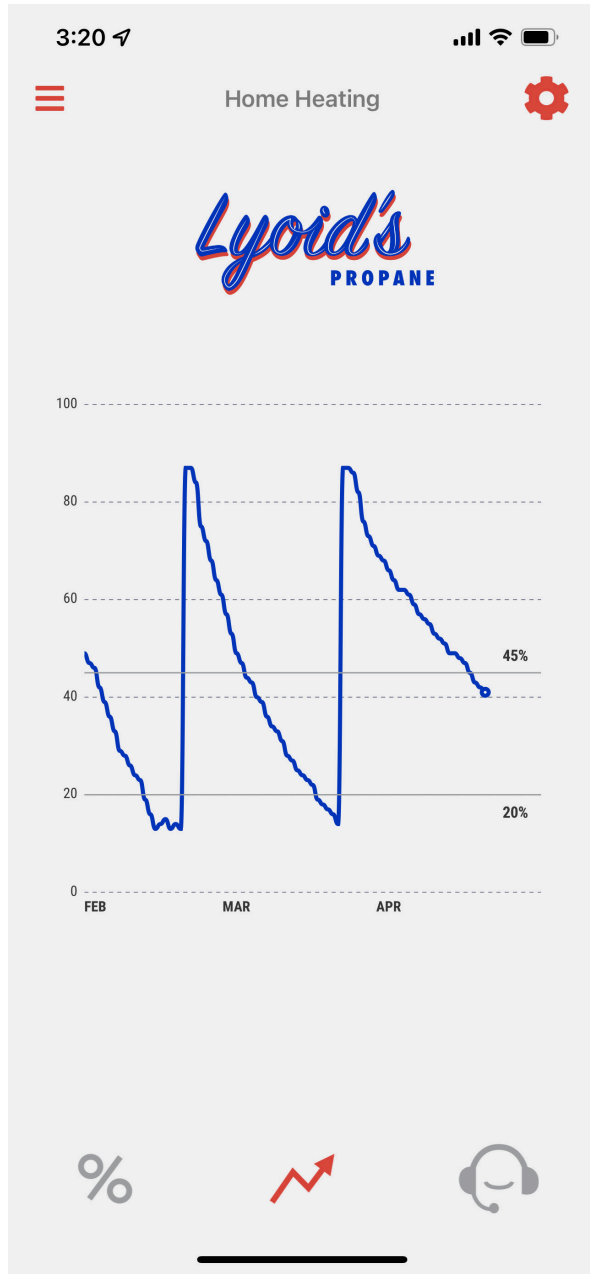
TANK VIEW, EXPLAINED



1. The Gear icon will allow you to edit tank details and settings such as Fill Alerts and adding/removing Authorized Users

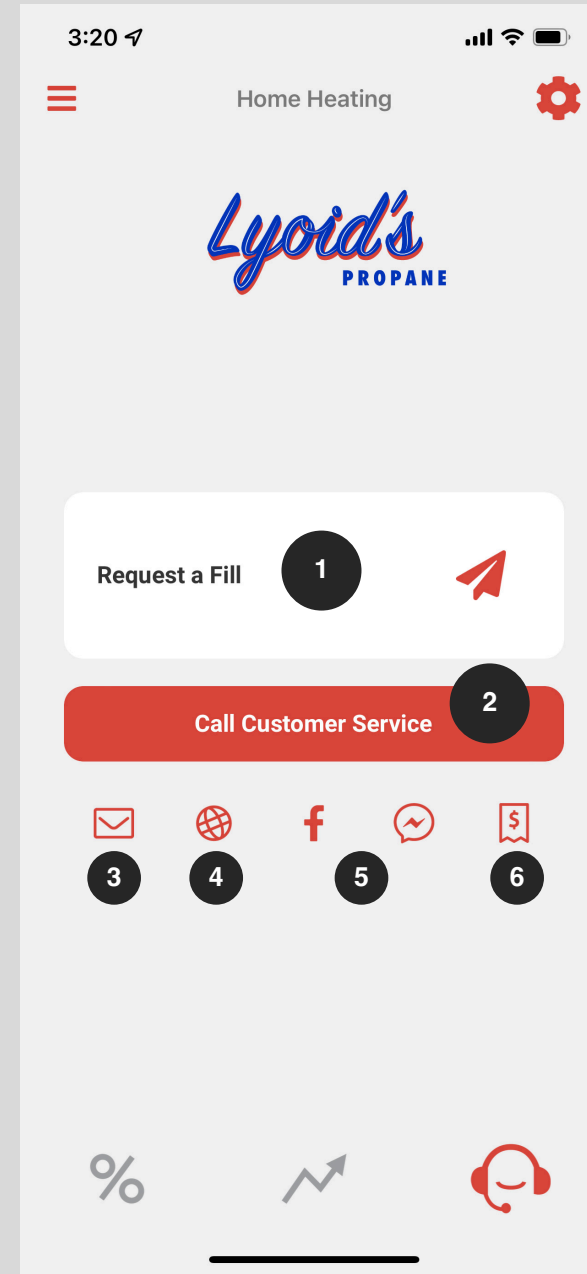
2. Displays outside temperature at tank's location

HISTORICAL USAGE CHART, EXPLAINED



A handy chart that illustrates your usage over a 3-month period

CONTACT PAGE, EXPLAINED



1. Request a Fill button

When pressed will notify your fuel supplier you require a fill.

2. Call Customer Service button

When pressed will initiate a call to fuel supplier's customer support.

3. Email icon

When pressed will open your default mail app and allow you to send an email to fuel supplier's customer support.

4. Website icon

When pressed will open your fuel supplier's website.

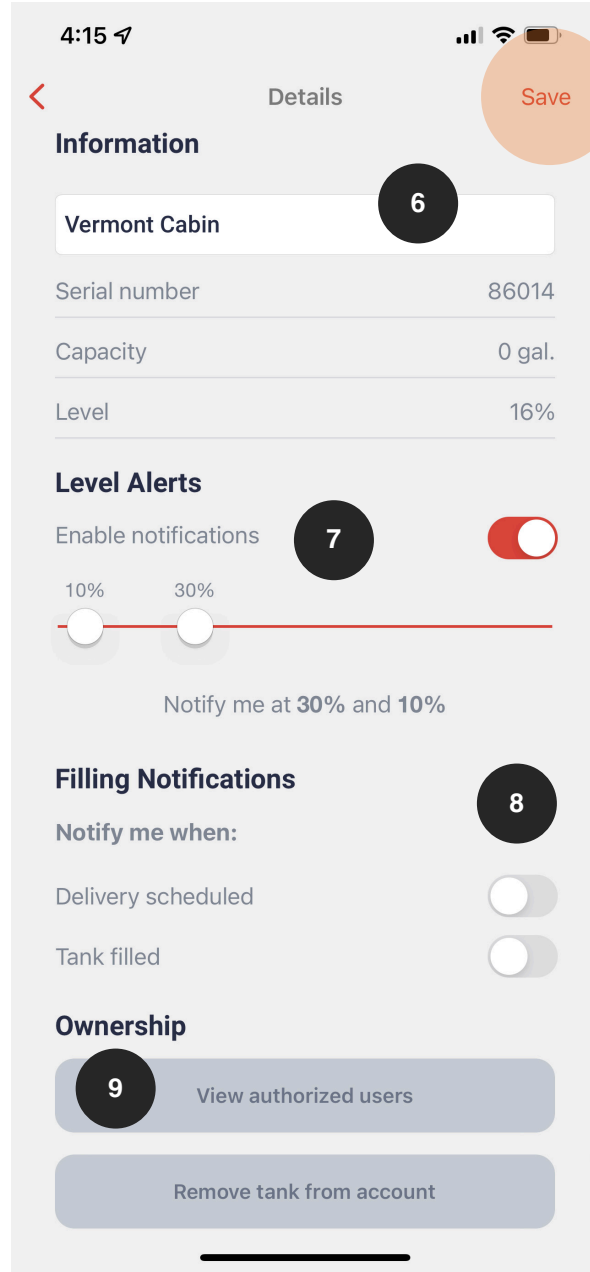
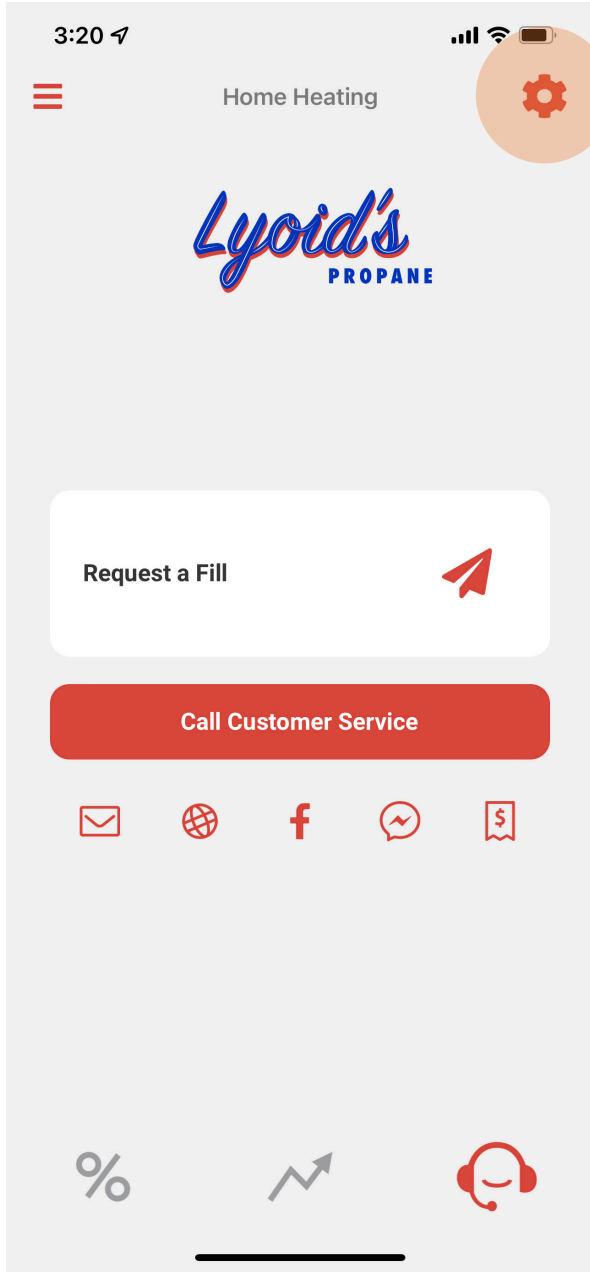
5. Facebook and Messenger icons

When pressed will lead to your fuel supplier's Business Facebook page and Facebook Messenger chat.

6. Invoice icon

When pressed will lead to your fuel supplier's payment gateway.

TANK DETAILS AND SETTINGS

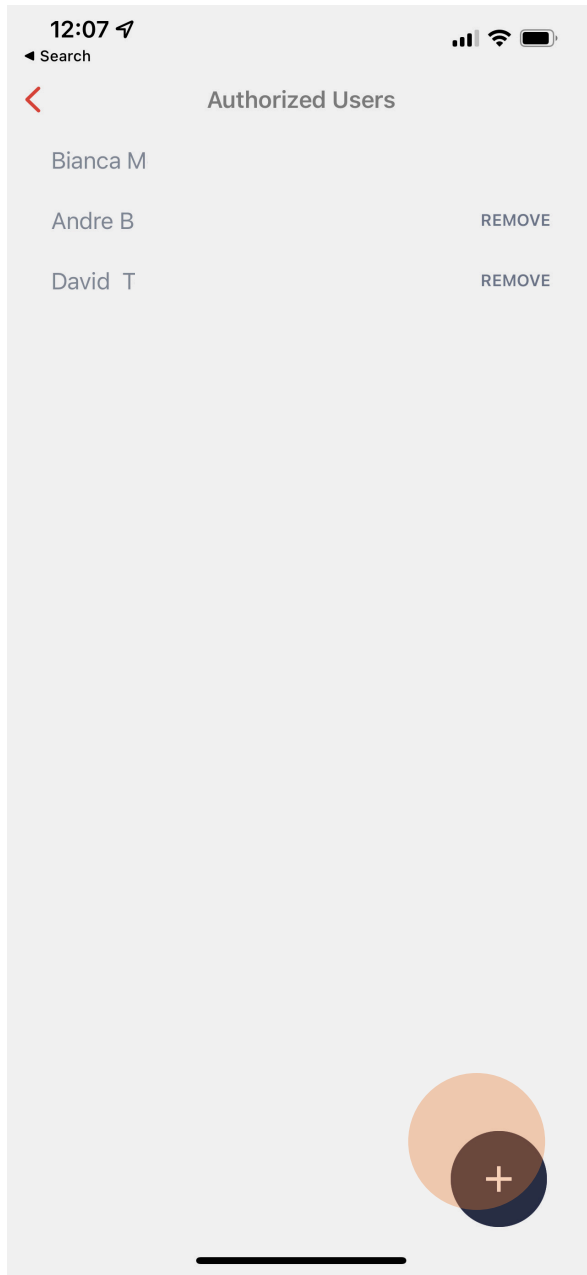


6. Edit your tank's nickname
 7. Set your preferred usage alerts
 8. Activate fill notifications
Delivery scheduled
Be notified if a delivery has been scheduled by your fuel supplier.

Tank filled
Be notified when your tank has been filled.
- For steps 6, 7, and 8, be sure to click Save after editing.*
9. Manage authorized users
See following page for more information.



ADD/REMOVE AUTHORIZED USERS

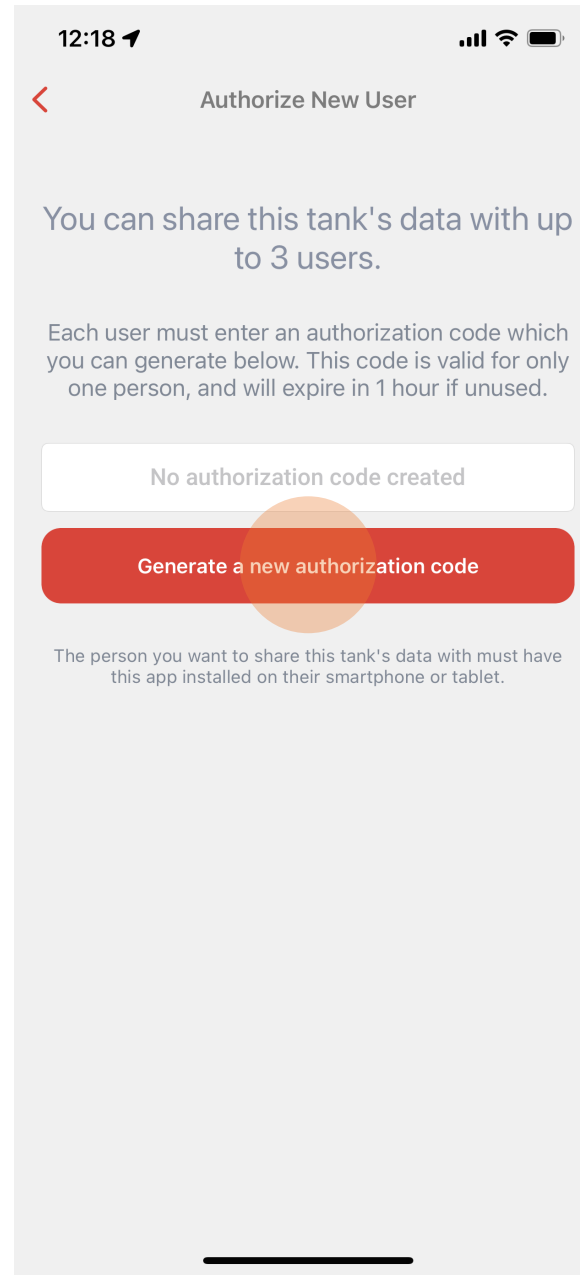


Authorized Users are people the *account owner* has chosen to share tank-level data with

They will have the ability to *offer or revoke* access to their tank's data from other users

Note: Authorized Users (i.e. *secondary users*) can view fill levels, set level-alerts, and request a fill (if feature is activated) via the Nee-Vo app. They *cannot* add or remove authorized users.

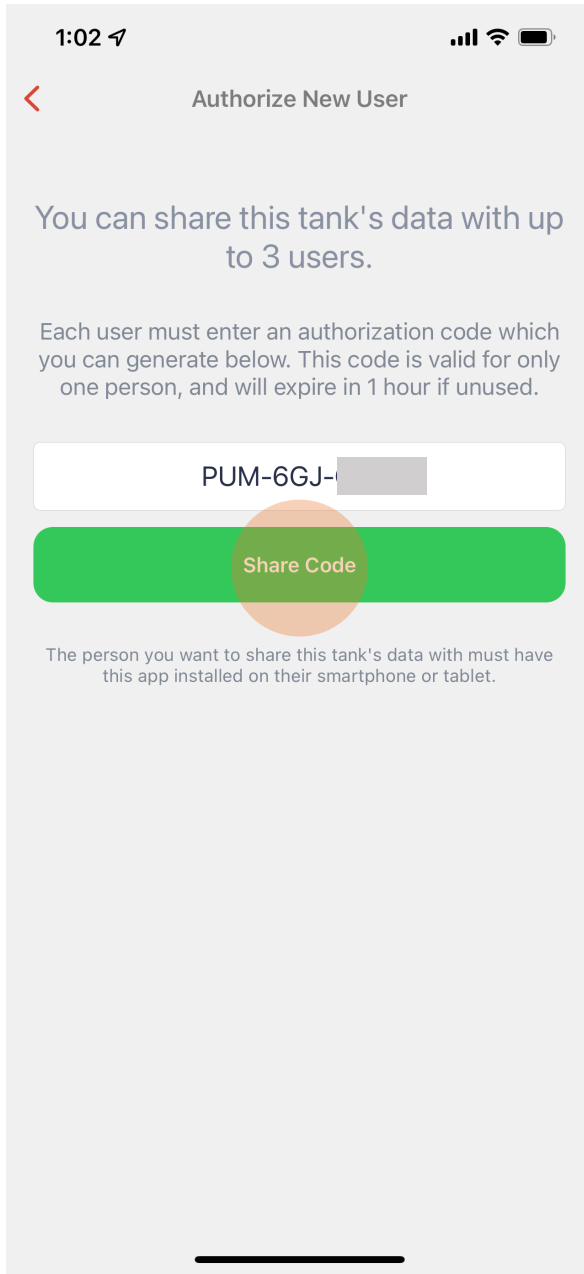
1.
To add an Authorized User, can click the Plus button in the bottom right corner of your screen



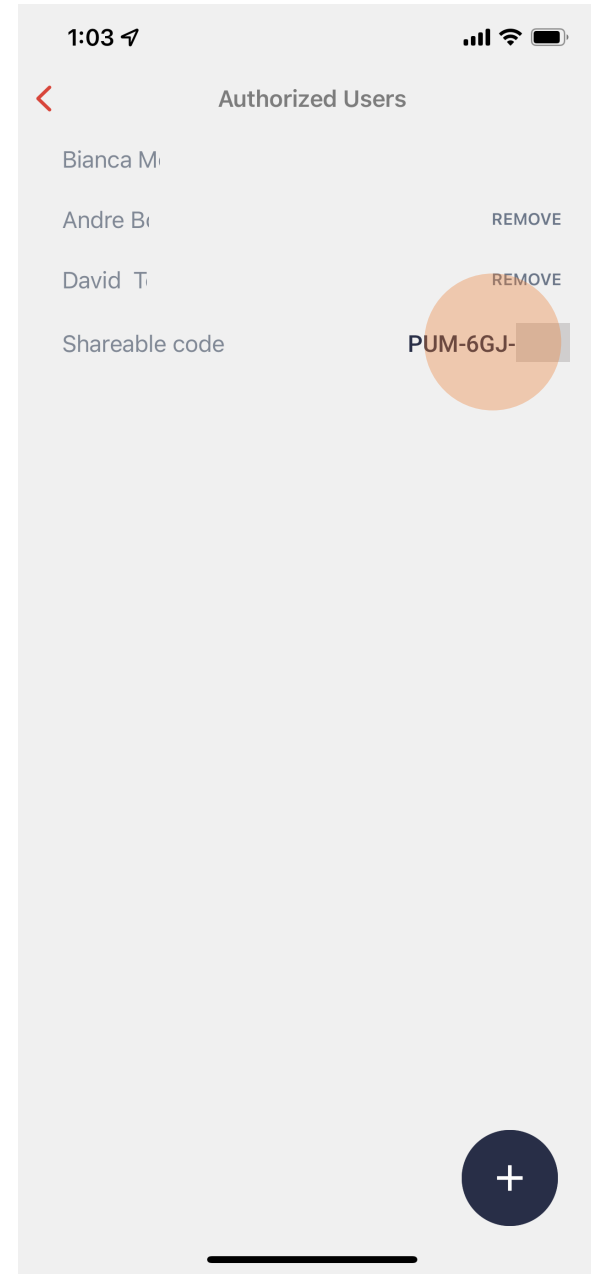
2.
Then click the Generate a new authorization code to create shareable code

ADD/REMOVE AUTHORIZED USERS

Continued...

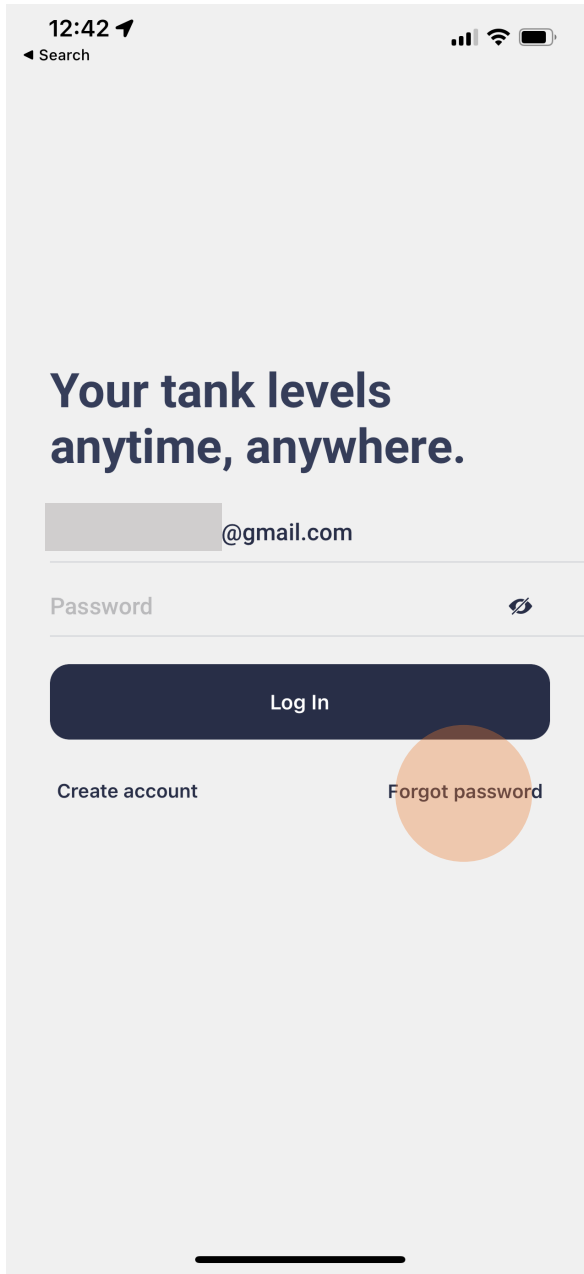


-
-
3. Once a Share Code has been generated, you can click the green button to copy/paste the code and send it to a friend

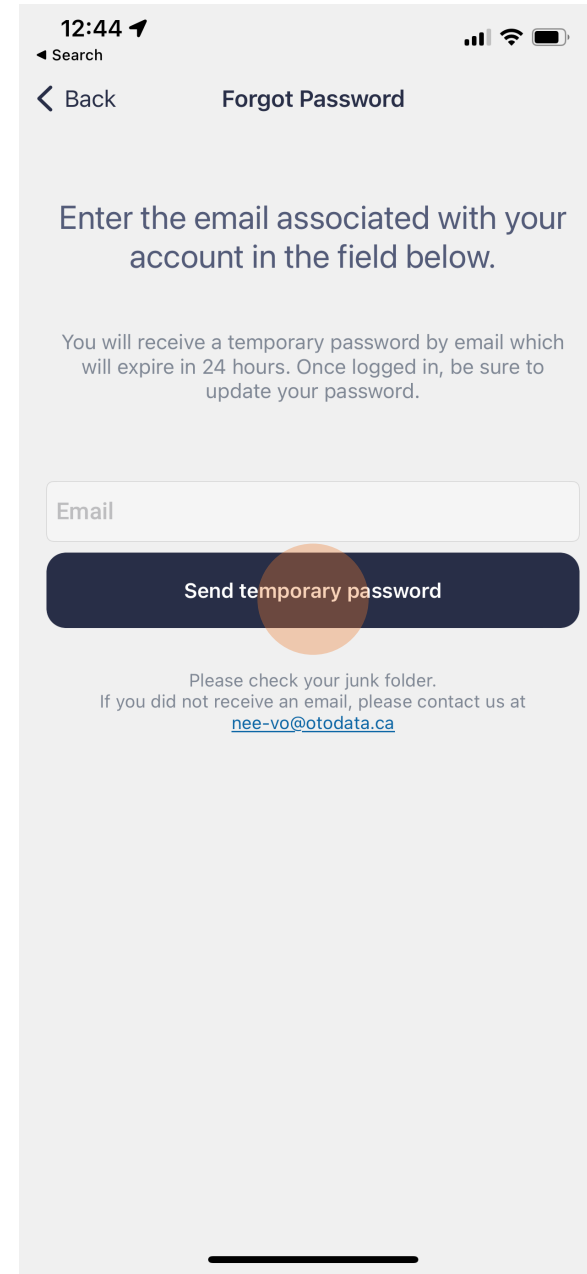


Alternately, you can return to the previous screen and copy/paste the code from here

RESET YOUR PASSWORD



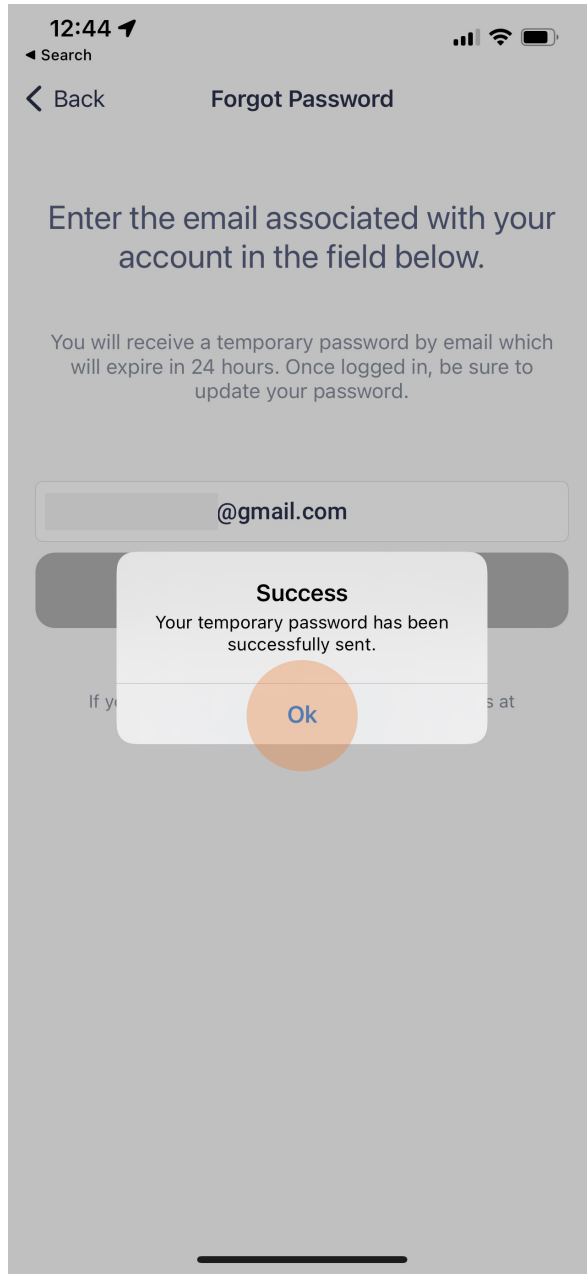
1. On the login screen, click Forgot Password



2. Then input the email address associated with your Nee-Vo App account and click Send temporary password

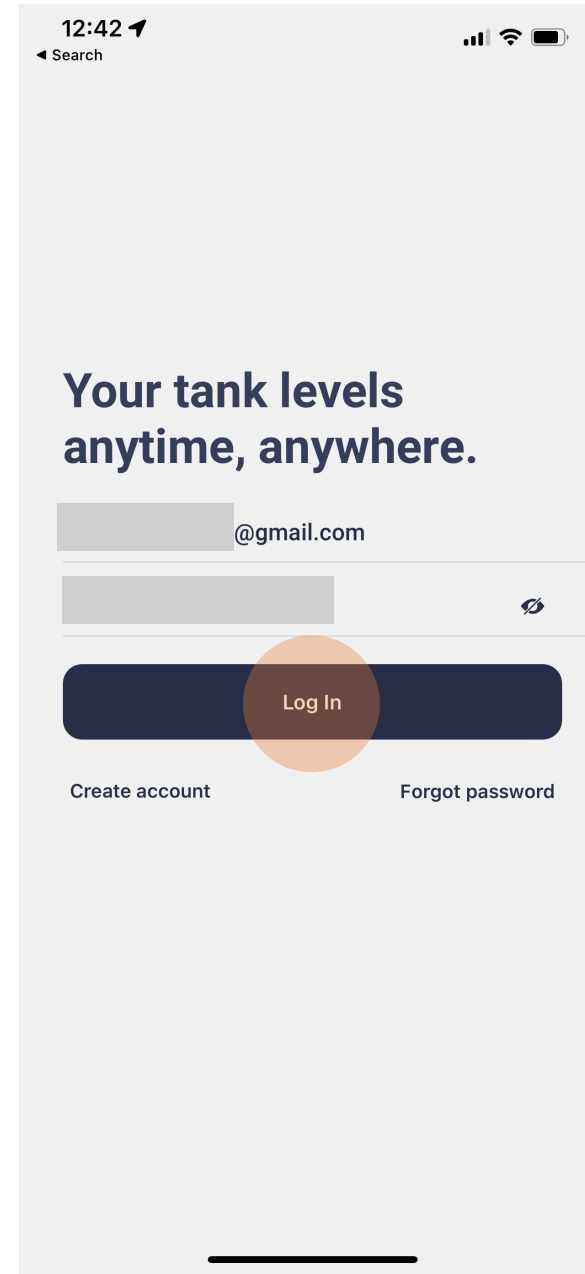
RESET YOUR PASSWORD

Continued...



3. Click OK and check your emails

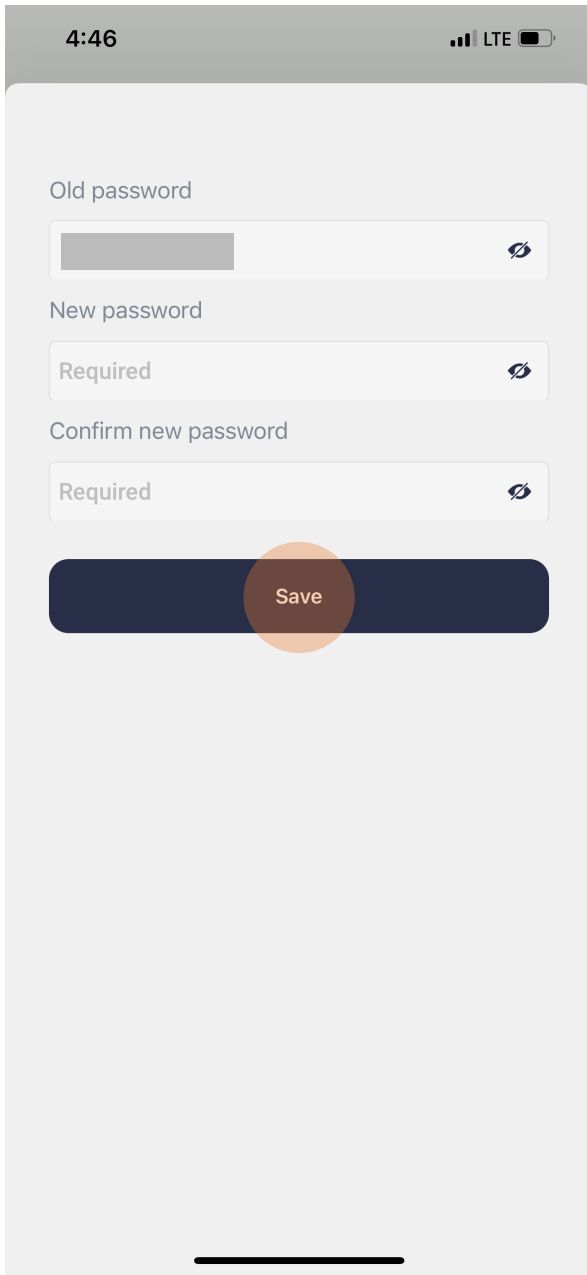
Be sure to check your Spam and Junk folders.



4. Copy/paste the temporary password from the email you received and use it to log in

RESET YOUR PASSWORD

Continued...



A screenshot of a mobile app interface for resetting a password. At the top, the status bar shows the time 4:46, LTE signal, and battery level. The form consists of three input fields: 'Old password' (containing a greyed-out temporary password), 'New password' (with a 'Required' label), and 'Confirm new password' (also with a 'Required' label). Each field has a toggle icon on the right. At the bottom, there is a dark blue 'Save' button with an orange circle highlighting it.

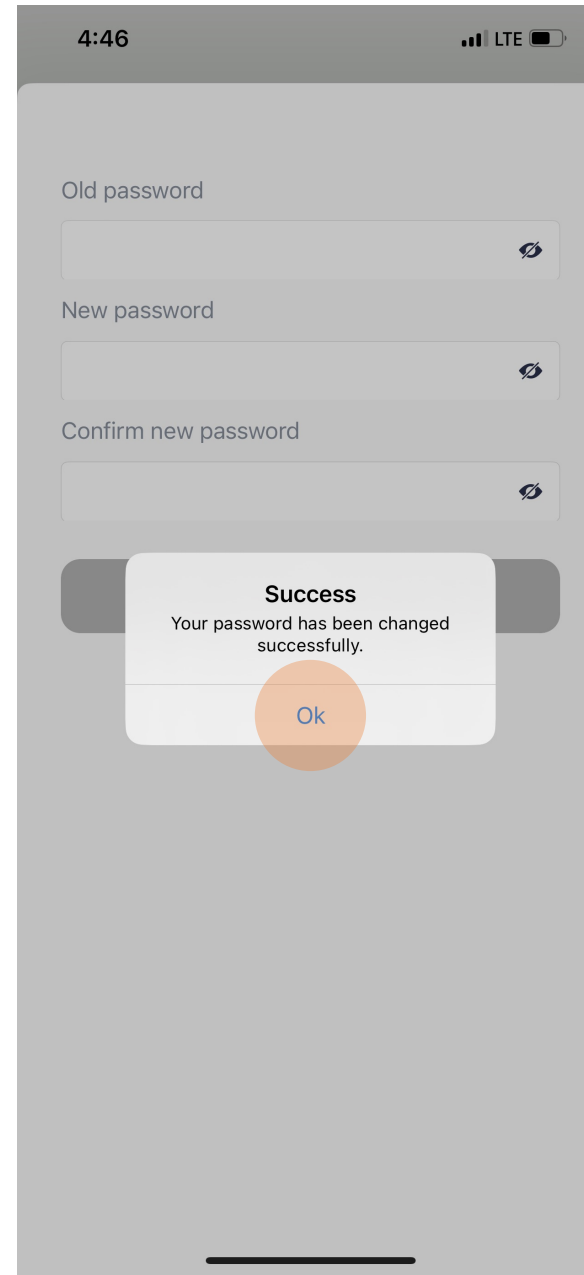
Upon logging in, you will be required to update your password

Because the temporary password was sent by email, it is no longer considered “secure”. So, an update is necessary.

5. The *temporary password* will be auto-filled for you in the Old password field.

So, all you need to do is input the *new, secure password* in the two fields below

Finally, click Save

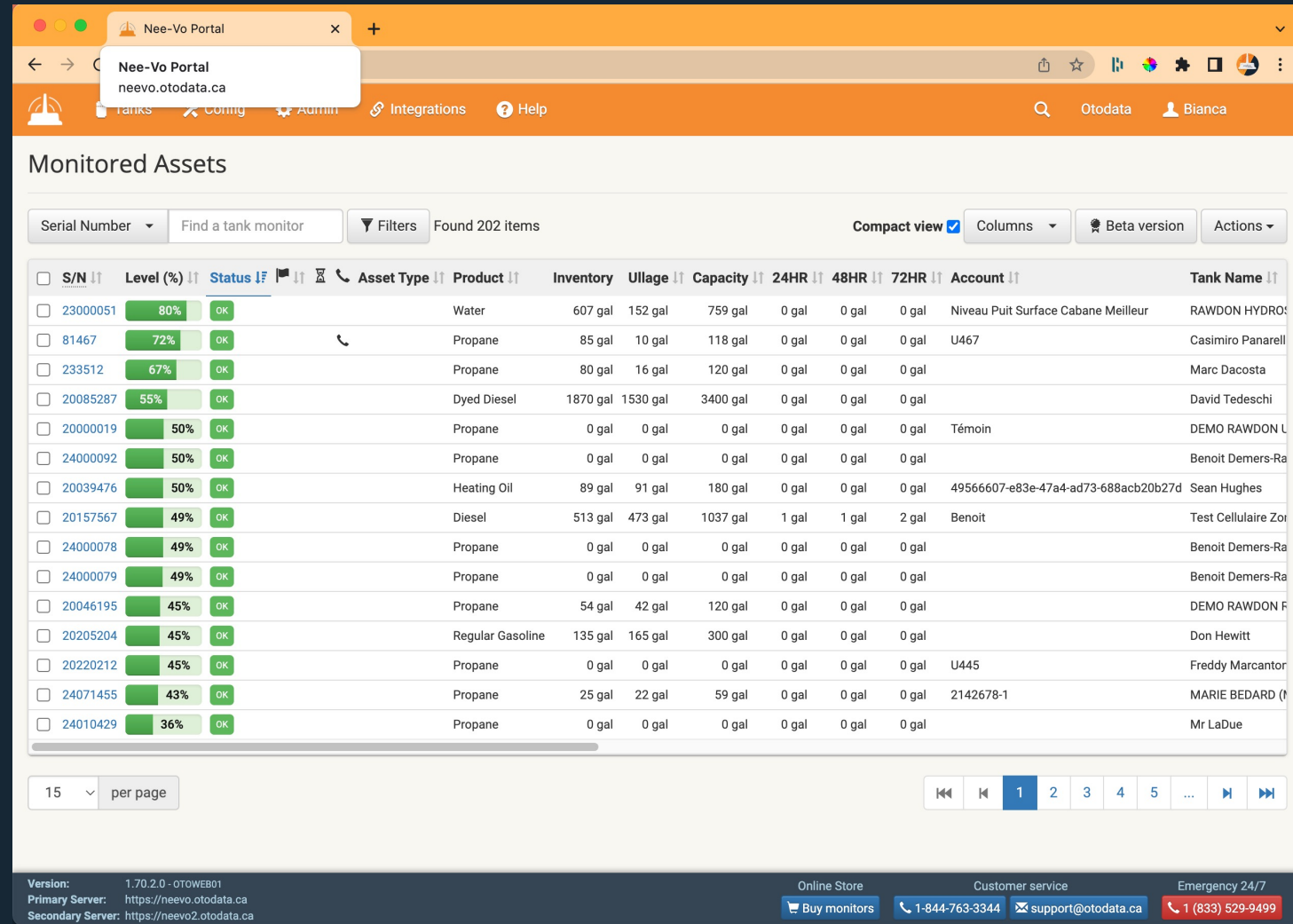


A screenshot of the same mobile app interface, but with a success message overlay. The message box is white with a dark blue header 'Success' and the text 'Your password has been changed successfully.' Below the message is an orange circle with the text 'Ok' in blue. The background form is dimmed.

FOR INTERNAL USE ONLY

The following pages are intended for users of the *Otodata Portal*

<https://nevo.otodata.ca>



The screenshot shows the Nee-Vo Portal interface. At the top, there's a navigation bar with 'Tanks', 'Config', 'Admin', 'Integrations', and 'Help'. The main content area is titled 'Monitored Assets' and displays a table of 202 items. The table has columns for S/N, Level (%), Status, Asset Type, Product, Inventory, Ullage, Capacity, 24HR, 48HR, 72HR, Account, and Tank Name. The first few rows show assets with levels ranging from 80% to 36% and various products like Water, Propane, Dyed Diesel, Heating Oil, and Regular Gasoline. The footer contains version information (1.70.2.0 - OTOWEB01), server URLs, and contact information for online store, customer service, and emergency services.

S/N	Level (%)	Status	Asset Type	Product	Inventory	Ullage	Capacity	24HR	48HR	72HR	Account	Tank Name
23000051	80%	OK		Water	607 gal	152 gal	759 gal	0 gal	0 gal	0 gal	Niveau Puit Surface Cabane Meilleur	RAWDON HYDRO
81467	72%	OK		Propane	85 gal	10 gal	118 gal	0 gal	0 gal	0 gal	U467	Casimiro Panarell
233512	67%	OK		Propane	80 gal	16 gal	120 gal	0 gal	0 gal	0 gal		Marc Dacosta
20085287	55%	OK		Dyed Diesel	1870 gal	1530 gal	3400 gal	0 gal	0 gal	0 gal		David Tedeschi
20000019	50%	OK		Propane	0 gal	0 gal	0 gal	0 gal	0 gal	0 gal	Témoins	DEMO RAWDON U
24000092	50%	OK		Propane	0 gal	0 gal	0 gal	0 gal	0 gal	0 gal		Benoit Demers-Ra
20039476	50%	OK		Heating Oil	89 gal	91 gal	180 gal	0 gal	0 gal	0 gal	49566607-e83e-47a4-ad73-688acb20b27d	Sean Hughes
20157567	49%	OK		Diesel	513 gal	473 gal	1037 gal	1 gal	1 gal	2 gal	Benoit	Test Cellulaire Zor
24000078	49%	OK		Propane	0 gal	0 gal	0 gal	0 gal	0 gal	0 gal		Benoit Demers-Ra
24000079	49%	OK		Propane	0 gal	0 gal	0 gal	0 gal	0 gal	0 gal		Benoit Demers-Ra
20046195	45%	OK		Propane	54 gal	42 gal	120 gal	0 gal	0 gal	0 gal		DEMO RAWDON F
20205204	45%	OK		Regular Gasoline	135 gal	165 gal	300 gal	0 gal	0 gal	0 gal		Don Hewitt
20220212	45%	OK		Propane	0 gal	0 gal	0 gal	0 gal	0 gal	0 gal	U445	Freddy Marcantor
24071455	43%	OK		Propane	25 gal	22 gal	59 gal	0 gal	0 gal	0 gal	2142678-1	MARIE BEDARD (M
24010429	36%	OK		Propane	0 gal	0 gal	0 gal	0 gal	0 gal	0 gal		Mr LaDue

FOR INTERNAL USE

Edit Contact Page (Branches)

1. Request a Fill button

When pressed will notify fuel supplier a customer requests a fill.

2. Call Customer Service button

When pressed will initiate a call to fuel supplier's customer support.

3. Email icon

When pressed will open default mail app and allow user to send an email to fuel supplier's customer support.

4. Website icon

When pressed will open fuel supplier's website.

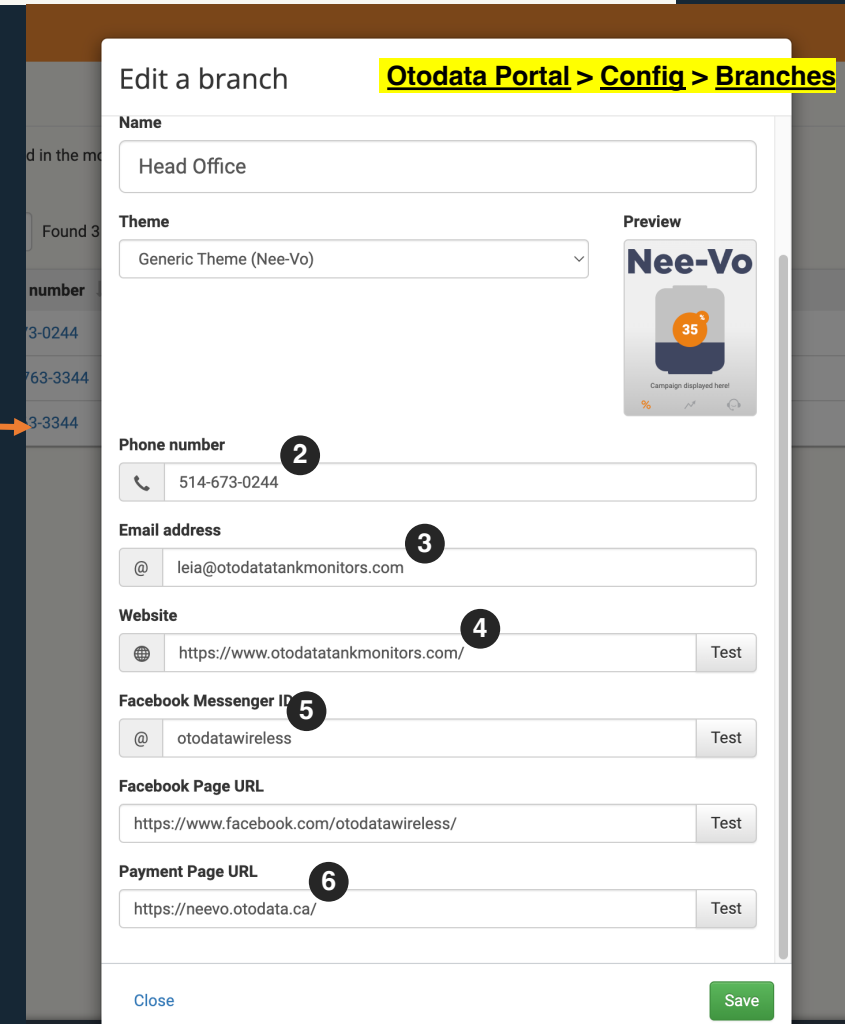
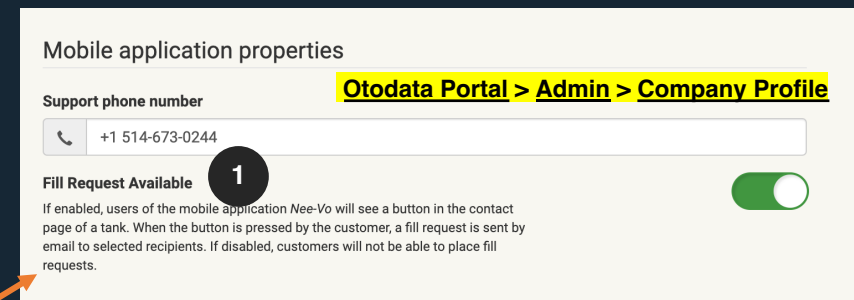
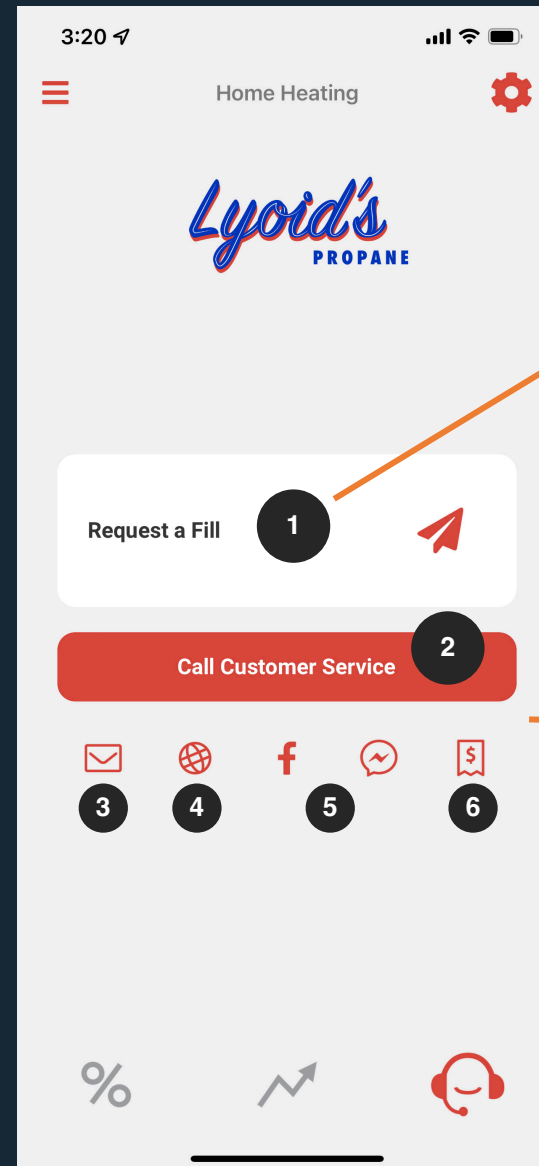
5. Facebook and Messenger icons

When pressed will lead to fuel supplier's Business Facebook page and Facebook Messenger chat respectively.

6. Invoice icon

When pressed will lead to fuel supplier's payment gateway.

If field is left blank, icon/button will be hidden in-app.



FOR INTERNAL USE

Edit App Theme

1. Upload your logo

Accepted formats: PNG, JPEG.
Transparent background ideal.

2. Centre Circle (%) Color

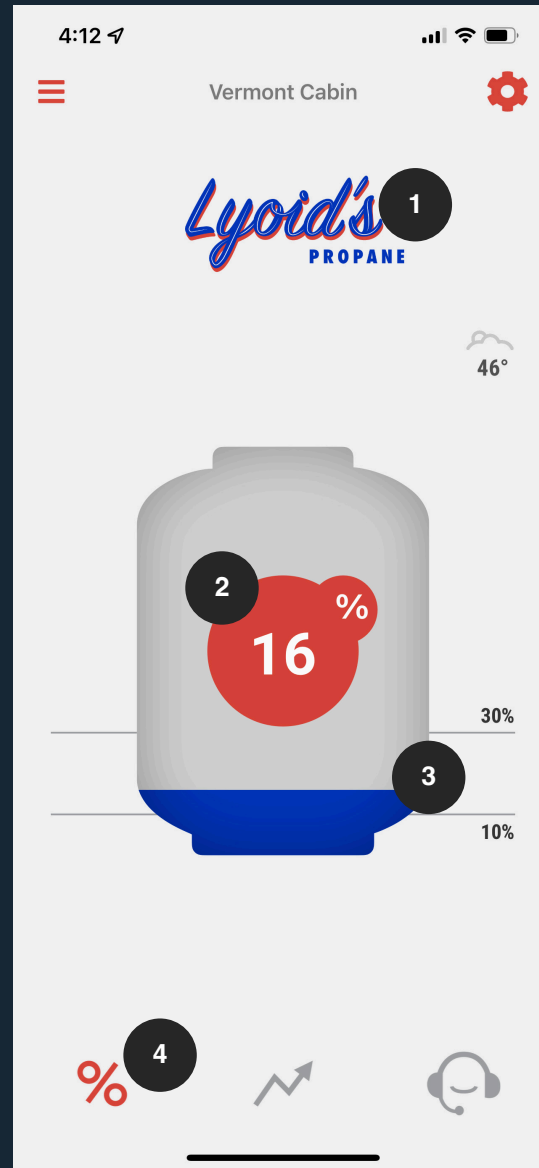
“Main” changes the color of the center.

3. Tank Fill Color

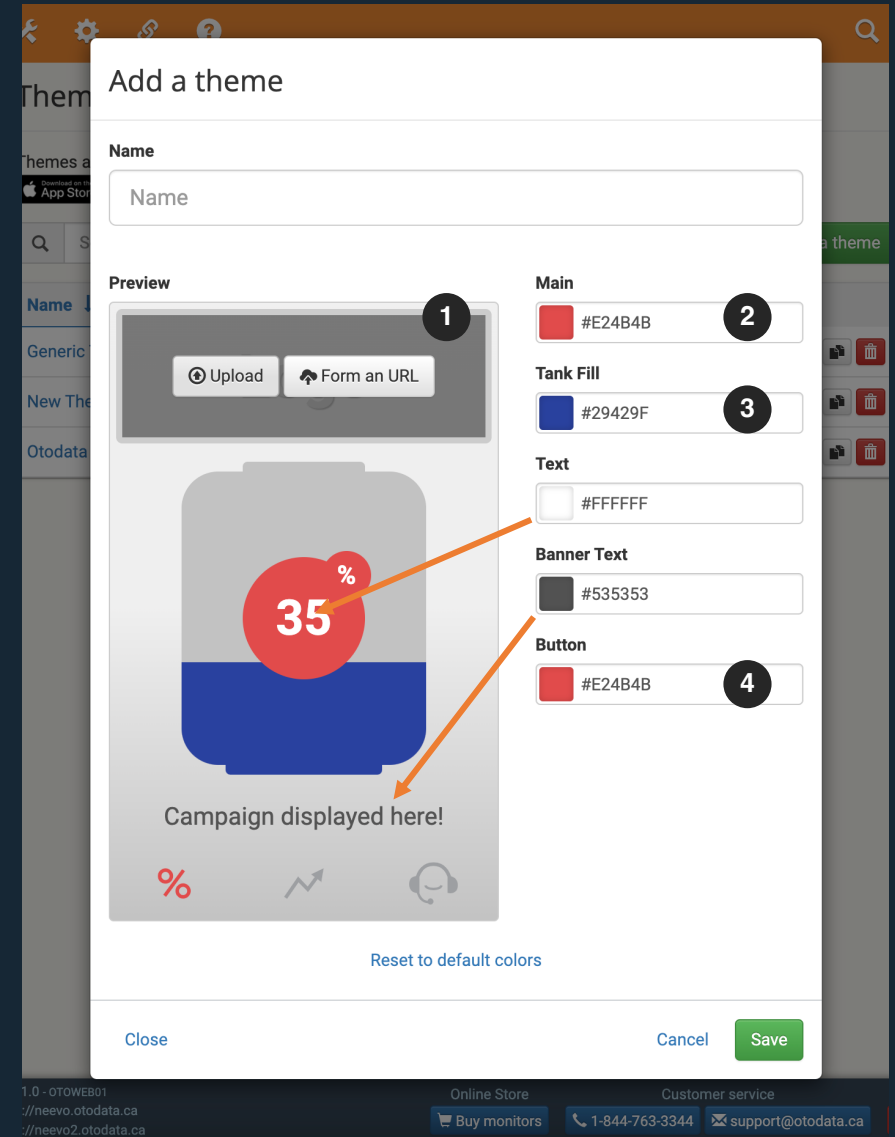
“Tank Fill” changes the color of the fluid in tank.

4. Button Color

“Button” changes the color of all the buttons.



Otodata Portal > Config > Themes



FOR INTERNAL USE

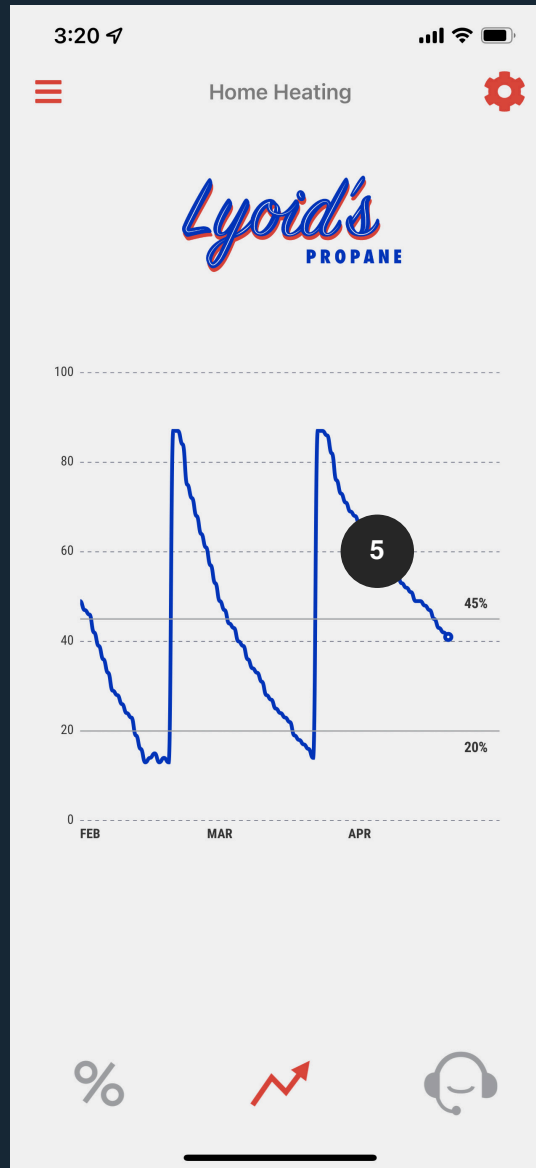
Edit App Theme

Continued...

Click the Graph icon to switch page.

5. Chart Color

“Chart” changes the color of the graph line on second screen of the app.



Otodata Portal > Config > Themes

The screenshot shows the 'Add a theme' configuration screen in the Otodata Portal. The screen is divided into several sections. At the top, there's a navigation bar with 'Admin', 'Integrations', and 'Help' icons. Below that, the title 'Add a theme' is displayed. The main content area is divided into three columns. The first column is labeled 'Name' and contains a text input field. The second column is labeled 'Preview' and contains a preview of the theme. The preview shows a logo, a chart with a blue line, and a button. The third column contains configuration options for 'Chart', 'Banner Text', and 'Button'. Each option has a color picker and a text input field. The 'Chart' option has a color picker set to #29429F and a circled '5'. The 'Banner Text' option has a color picker set to #535353. The 'Button' option has a color picker set to #E24B4B. At the bottom of the screen, there are three buttons: 'Close', 'Cancel', and 'Save'.

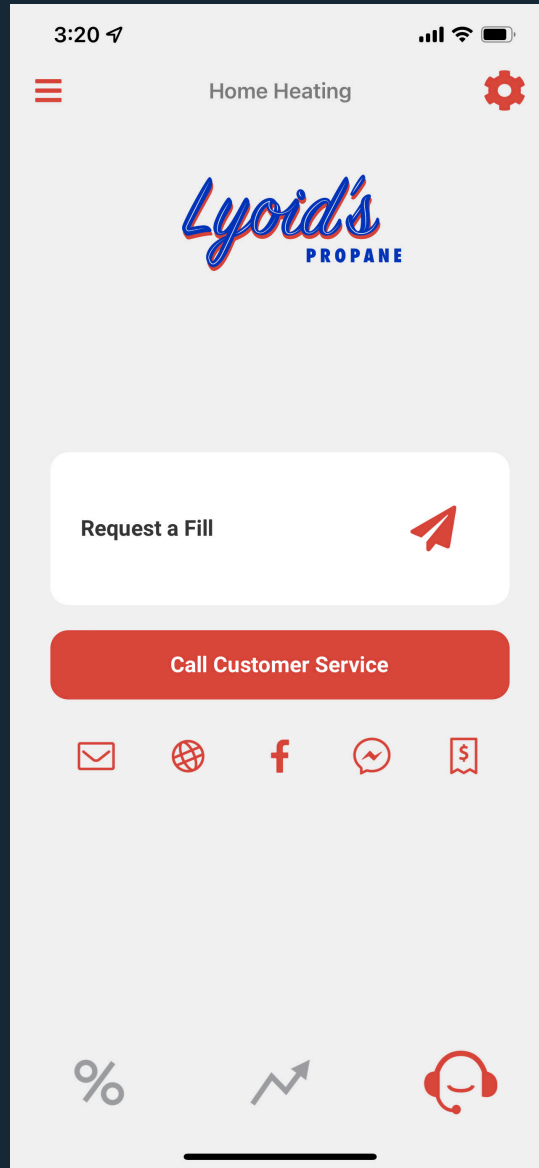
FOR INTERNAL USE

Edit App Theme

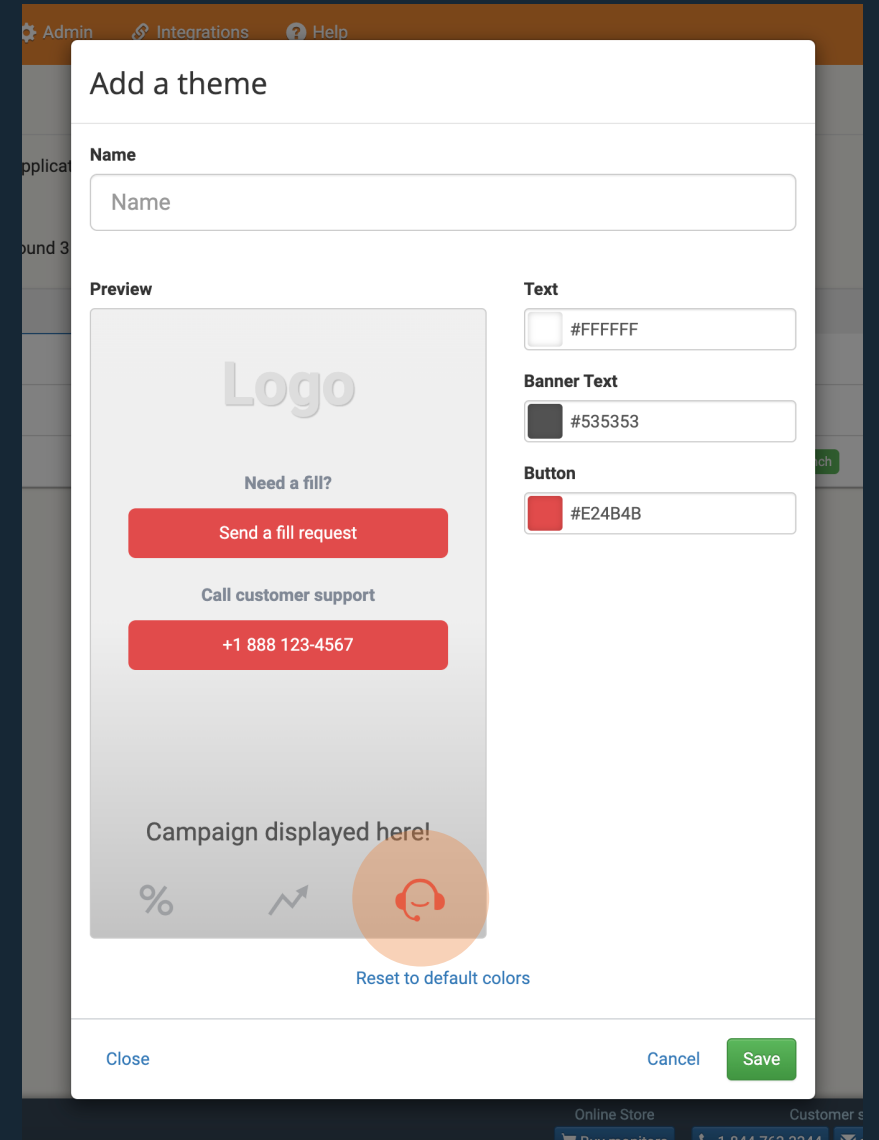
Continued...

Click the Contact icon to switch page.

Be sure to input a Name for your theme. Then click Save.



Otodata Portal > Config > Themes





Assign App Theme and Monitor to Branch

Once you have finalized the look of your app, you will need to assign it to a branch for it to be visible to your customers.







1. From the *Branches* page, click the Plus button under *Associated tanks* to add a monitor to a specific branch.
2. A pop-up will appear. To add monitors to a branch, input their serial number as seen below. Then click Confirm.
3. Once done, refresh your browser to see updated values.

Branches Otodata Portal > Config > Branches

Branch's information are displayed in the mobile application Nee-Vo. You cannot delete a branch with associated tanks.

Search Found 3 items + Create a branch

Name ↓↑	Phone number ↑↓	Email address ↑↓	Website ↑↓	Associated tanks ↑↓
Head Office	514-673-0244	leia@otodatatankmonitors.com	https://www.otodatatankmonitors.com/	 6 
New Branch	(844) 763-3344	Order@otodatatankmonitors.com	https://otodatatankmonitors.com/	 4 
Secondary branch	844-763-3344	marketing@otodata.ca	https://www.otodatatankmonitors.com	 2 

Assign to a branch

Branch: Head Office

Enter tank monitors serial numbers

20020513
20010361
21010779

one per line or separated by a space or a comma

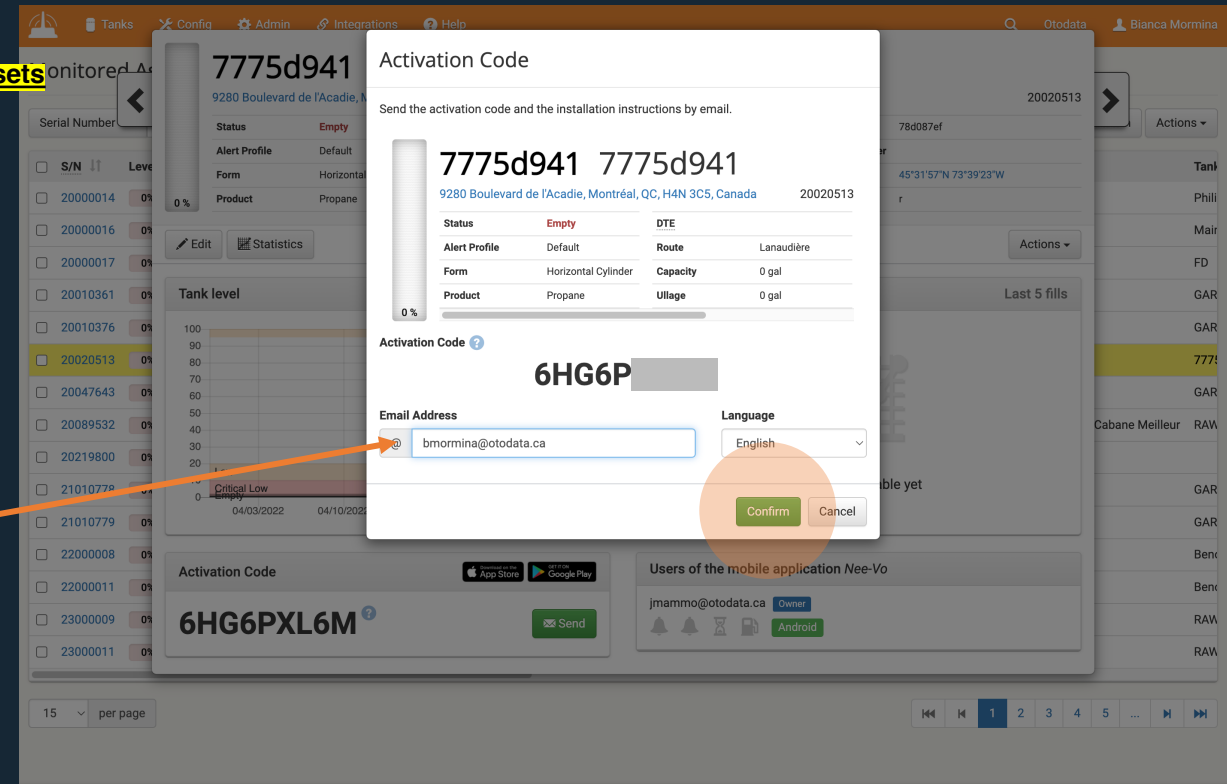
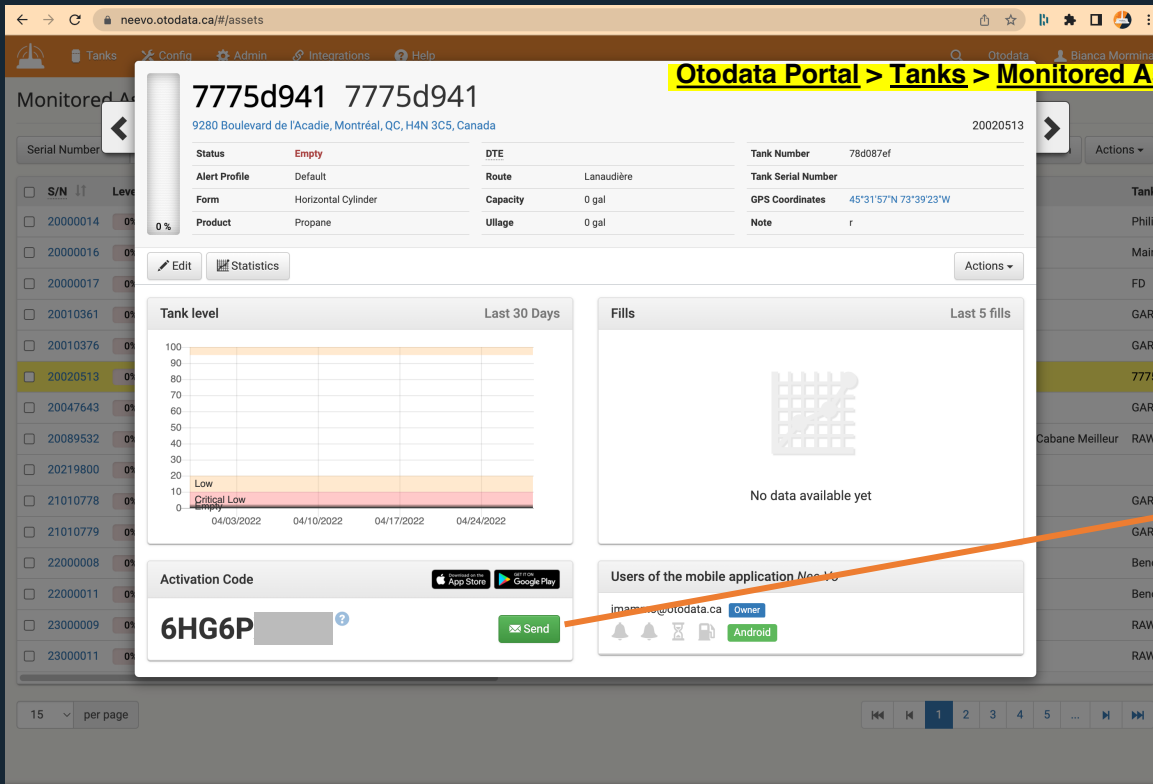
Confirm Cancel

Share Primary Activation Code

1. From the Monitored Assets page, click any monitor in the list to open the *Details* page.
2. A pop-up will appear. Under “Activation Code”, click Share.
3. In the *Activation Code* window, Input the email address of the person you would like to share the code with.
4. Then click Confirm.

This code can only be used by one person.

If the user needs to share access to their tank data with a family member, they will need to follow the steps [here](#) to issue *secondary* codes via the Nee-Vo App.



Revoke Ownership

Follow the steps below to revoke ownership of the Nee-Vo app from its primary user.

Use case: you have moved the monitor to a different home and need to transfer account to new customer.

1. From the Monitored Assets page, right-click any monitor in the list to and open the *Edit* page.
2. Scroll down to find “Users of the mobile application Nee-Vo” where you will see all current users linked to the monitor via the Nee-Vo App.

3. Click Delete.
4. A pop-up will appear. Confirm you would like to remove this user by clicking Delete.

Once done, the user will no longer have access to this monitor’s data.

